



How To Report a Cruelty Complaint



TAKE ACTION | FIGHT CRUELTY | REPORT TODAY



1. Report Case

Contact us by phone (1300 ANIMAL), complete an online form, send us an email (cruelty_complaints@rspcaqld.org.au), or attend your local RSPCA facility. RSPCA Qld takes complaints for all cruelty, neglect and abandonment cases for companion animals, livestock and wildlife. Please ensure you have relevant animal and address details ready for our operators.



2. Contact Details

Please provide the RSPCA representative with your contact details for future reference. We understand that the privacy of your details may be an important factor in deciding to lodge a complaint. We are able to keep your details confidential, except for under certain exceptional circumstances. Please call us if you need to discuss this.



3. Dispatch Inspector

Report is assessed and dispatched to an Inspector. The Inspectorate may contact you for further information. You may not always hear back from an Inspector, this does not mean the report hasn't been investigated.



4. Take Action

All valid reports are actioned and taken very seriously. Depending on the nature of the report and legal requirements, the inspector will give advice, issue instructions to rectify a matter, seize the animal or commence a prosecution.



5. Checkup

Inspectors will revisit a location if indicated, to check instructions have been complied with and the animal is being cared for properly. Situations can change: If things change, become worse, or return to how they were before we investigated, please contact us again.